Appendix 1 SUR Departmental risks - detailed report - Excluding Completed Actions

Generated on: 06 November 2018



Rows are sorted by Risk Score

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating & Score	Target Date	Current Risk score change indicator
SUR SMT 001 A fall in property performance	Cause: Unexpected change or unknown impact of macroeconomic policy (global and local political and economic decisions, change in interest rate, exchange rate, taxation, etc.) Event: Business sentiment changes and U.K. / London becomes less attractive to investors / tenants. Impact: Business Plan objectives are not achieved with resultant negative impact on income, yields, voids and arrears.	Likelihood	12	The strategy is to maintain a diverse portfolio that reduces the impact of this risk. This includes: 1. Use (office, retail, industrial) 2. Location (City, Southwark, West End etc.) 3. Tenancies (Long term Headlease geared, FRI, directly managed) 4. Covenants (multinationals, SME) 5. Asset management (lease renewals, voids, arrears, etc) 6. Monitoring retail habits in change of building use 12 Oct 2018	Impact	31-Mar- 2019	Constant

Action no	Description		Latest Note Date	Due Date
SUR SMT 001c		SMT continues to closely monitor the position quarterly, including analysis of market reaction. This information is reported through to Property Investment Board regularly.	 	31-Mar- 2019
	Maintain a diverse mix of space, locations, and tenants to ensure the business has wide market appeal and is not reliant on particular business sector			31-Mar- 2019

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating &	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
SUR SMT 002 Not maximising operational property performance at Walbrook Wharf and Guildhall 10-Feb-2015 Peter Young	Cause Insufficient budget to meet user demand Event: Ineffective asset management Impact: Inability to maximise operational property / building performance	Likelihood		The principal mitigation actions are related to forecasting and monitoring the allocation of financial and human resources. Report approved by CAsC in September which identified a shortfall in funds following asset verification process 12 Oct 2018	Likelihood	4	31-Mar- 2019	Constant

Action no	Description		Latest Note Date	Due Date
SUR SMT 002a		The team identifies any shortfalls with the view of making recommendations to Members on a case-by-case basis. Report approved by CAsC in September which identified shortfall in funding following the asset verification process. Report to be presented to RAsC to identify funding route.		31-Mar- 2019
SUR SMT 002b		This programme progress report will be presented in Q3. The individual projects are proceeding and there is a high-level strategy meeting being held by the City Surveyor with key stakeholders which may impact the sequencing or necessity of some projects.		31-Mar- 2019

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
SUR SMT 005 Recruitment and retention of property professionals 17-Mar-2015 Paul Wilkinson	Cause: Uncompetitive pay structures within some professional grades Event: Increasingly attractive remuneration and reward packages offered elsewhere externally, particularly in the private sector Impact: Increased vacancies, objectives unachieved or delivered late, reduced customer satisfaction, less real estate activity, reduced employee wellbeing, demotivation of staff.	Impact	12	Within the CSD, it is proving challenging to recruit Chartered Surveyors, Chartered Engineers and Project Managers as the reward 'offer' (including pay) is lower than those being offered in the private sector at this moment in time. Recently approved flexibility in market forces supplement will be applied where appropriate, although this is restricted by budget limitations. Pilot report approved by Members at PIB in July seeking alternative ways to address this issue in IPG. Further reports due to be presented to relevant Committees for the remaining areas of CSD. If approved, it is anticipated that this risk will reduce 12 Oct 2018	Impact	4	31-Mar- 2019	Constant

Action no	Description			Latest Note Date	Due Date
SUR SMT 005a		· ····································	Wilkinson		30-Apr- 2019

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating & S	Score	Target Date	Current Risk score change indicator
SUR SMT 009 Tender Returns	Cause: Limited pool of suitable contractors Event: Tender returns are exceed market rates Impact: additional cost and programme delivery implications	Likelihood		This risk relates to the inability to attract a sufficient number of quality tenders for contracted works. Currently out of four tenders sent out returns can be as little as one	Likelihood	2	31-Mar- 2019	
07-Aug-2018 Ola Obadara		Impact		12 Oct 2018	Impact			Constant

Action no	Description		Latest Note Date	Due Date
SUR SMT 009		A framework for contractors is currently being set up that will provide a core set of contractors that we can use to drive best value. Previous tender submissions received are under review.	U	01-Feb- 2019

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating &	È Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
SUR SMT 004 Inability to deliver savings required by Service Based Review 03-Mar-2015 Paul Wilkinson	Cause: Departments do not deliver the agreed Facilities Management and Asset Management actions to time and to the appropriate success criteria. Event: Recommendations arising from the Asset Management and Facilities Management reviews are not implemented in full. Impact: Saving targets not achieved and objective not met – including transformation service improvements.	Impact		Risk score has decreased as uncertainty regarding savings has been reduced 06 Nov 2018	Likelihood	2	31-Mar- 2019	Decreasin g

Action no	Description			Latest Note Date	Due Date
SUR SMT 004b		Review by GVA now complete and interim update provided to CAsC on 11/07. GVA have identified a number of areas for improvement, and these are being considered by officers. Full recommendations with a cost / benefit analysis and roadmap for implementation are now being developed. Meetings with affected Chief Officers in progress.	Young		31-Mar- 2019
SUR SMT 004c	Facilities Management Service Based Review	Continue to progress reviews of FM services and staffing requirements.			31-Mar- 2019